Spanish Fork Public Safety Department

Year End Report
2016

Compiled by:
Jill Thorpe
INDEX

Message from Director . . . . . . . . . . . . . . . . . . . . . . 2

Police Department . . . . . . . . . . . . . . . . . . . . . . . . . 3 – 41
  Administration . . . . . . . . . . . . . 14 – 19
  Investigation . . . . . . . . . . . . . .20 – 24
  Patrol . . . . . . . . . . . . . . . . . . 25 – 28
  Statistics . . . . . . . . . . . . . . . . 29 – 35
  Animal Control . . . . . . . . . . . . 36
  Department History . . . . . . . 37 – 41

Fire Department . . . . . . . . . . . . . . . . . . . . . . . . . . 42 – 50

Ambulance Department . . . . . . . . . . . . . . . . . . . . . . 51 – 57

Emergency Preparedness . . . . . . . . . . . . . . . . . . . . . 58 – 59

Victim Advocate . . . . . . . . . . . . . . . . . . . . . . . . . . 60 - 62
MESSAGE FROM THE DIRECTOR

Your Spanish Fork Public Safety Department continue to see more calls for service as our city grows both in residential and commercial business areas.

The Police Department during 2007 had 28 officers. That year we had over 18,000 requests for services, which amounts to around 600 calls per officer. This year we had over 24,000 requests for service and now have 32 officers. This amounts to over 800 calls per officer. A 33% increase in 9 years. As you can see we are providing more services with less officers. We continue to monitor the community needs in order to provide the best services with the least amount of strain on the city funds. We continue to see support, and needs, from our City Council, Citizens as well as in the Business Community. We are very fortunate to live and work in this area where there is community trust and support.

As you may know we made some changes to our Emergency Medical Services this past six months. We evaluated the number of calls that we responded to as well as the time of day these calls came in. It was no surprise to find that the majority of our calls occurred between the hours of 7am and 7pm. This is nearly a three to one ratio of day time calls to night time calls. We proposed to the City Council to have our day time crews be at the station ready to respond to those day time calls. Our hopes were to lower our response times and better serve the community medical needs. The Council approved the request and we implemented this change in July. Since implementation we have seen a response time average drop from four minutes to one minute. We all know that it is crucial to get medical needs addressed in a timely manner. Our EMS personnel are responding faster than they ever have. Our Fire and EMS teams serve with honor and integrity. They continue to protect property and save lives. We are truly fortunate to have these men and women serving the community.

All of these items discussed above as well as much more are discussed in our yearly report. I invite you to get to know the goings on in the city and your local Police Officers, Firefighters and Emergency Medical Technicians through this report.

Please know that your Public Safety Department is here to serve you. We do our best to appropriately address any needs from what may seem trivial to the traumatic.

Your Public Safety Officers in each of these divisions know their duties and keep up to date on the best practices to ensure that Spanish Fork Citizens are well served.

We know that to perform our jobs and achieve success it takes dedication, education, experience and above all community involvement. We are grateful that citizens get involved. Please continue to: Be involved and make a difference.

If you have any needs or desires of your Public Safety Department please contact us.

We are here to Protect and Serve.

Chief Steven G. Adams
POLICE DEPARTMENT
Mission Statement

We, the Spanish Fork Police Department, are committed to serving all facets of our community with professionalism, fairness, respect and compassion. Driven by a desire to serve, we investigate problems as well as incidents, seeking solutions and fostering a sense of security in neighborhoods and individuals.

We are committed to providing safety, protection and service while instilling confidence and providing for a better quality of life for all people. This will be accomplished by enforcing the law while protecting citizen's rights, freedoms and constitutional guarantees.

We are dedicated to providing a quality work environment and the development of its members through effective training and leadership. Further, we pledge excellence, initiative, and integrity.
## Department Employees

The employees of Spanish Fork Police Department take pride in their jobs. We work hard to serve the citizens of Spanish Fork.

<table>
<thead>
<tr>
<th>Division</th>
<th>Position</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration Division</td>
<td>Public Safety Director</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Lieutenant</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Code Enforcement Officer</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Animal Control</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Executive Assistant</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Secretaries</td>
<td>2 Full Time, 1 Part Time</td>
</tr>
<tr>
<td></td>
<td>Victim Advocate</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Crossing Guards</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td>Volunteers in Policing (VIPS)</td>
<td>2</td>
</tr>
<tr>
<td>Investigation Division</td>
<td>Lieutenant</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Sergeant</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Detective</td>
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</tr>
<tr>
<td></td>
<td>School Resource Officer</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>City Drug Enforcement Officer</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>County Task Force Officer</td>
<td>1</td>
</tr>
<tr>
<td>Patrol Division</td>
<td>Lieutenant</td>
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</tr>
<tr>
<td></td>
<td>Sergeants</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Patrol Officers</td>
<td>15</td>
</tr>
</tbody>
</table>
Administration

Steven Adams
Chief of Police

Cory Slaymaker
Lieutenant Investigative Division

Brandon Anderson
Lieutenant Patrol Division

Matt Johnson
Lieutenant Administration Division
Patrol Sergeants

Brad Mitchell

Courtney Jones

Cade Harding

Chris Sheriff
Patrol Officers

Trent Shepherd

Scott Gardner

Tyler Beddoes

Jason Harward

Bryan DeWitt

Kurt Ballantyne
Patrol Officers

Cory Grover

Clay Hooley

Clint Peterson

Jared Warner

Dallas Smith

Bret Smith
Patrol Officers

Dustin Anderson

Cory Lewis

Lord

Laura Felsing

Bak
Administrative Functions

Lance Rudd
Code Enforcement

Mark Byers
Animal Control

Heather Frost
Victim Advocate

Jill Thorpe
Executive Assistant

Lydia James
Secretary

Pat Nelson
Secretary

Paula Berns
Secretary
The Administrative Division provides services to the public as well as to other Divisions within the Police Department. Our goal is to serve the citizens and officers. When citizens respond to the Police Department for assistance the Administrative Division is the initial contact and our members guide the citizens to the appropriate personnel.

The Administrative Division consists of the secretarial staff, the animal control officer, code enforcement officer and numerous school crossing guards. The Division is responsible for the maintenance and dissemination of public records, training, the cataloging and custody of evidence, computer systems, new recruit hiring and training, buildings and grounds and policy review and implementation, fire and ambulance billing and training hours for the fire department. The Division is also responsible for the City Youth Peer Court.
Animal Control

Spanish Fork City’s Animal Control Officer is Mark Byers. Mark has served in this capacity for 31 years. Mark will respond after hours to dog bites and unique animal calls where his expertise is required. Mark coordinates and hosts two rabies clinics annually. Two members of the secretarial staff assist Mark with the rabies clinics.

Spanish Fork City has contracted with the South Utah Valley Animal Shelter to house and assist in sheltering animals from the Spanish Fork area. Several other neighboring cities also are part of this Special Service District.

Crossing Guards

Spanish Fork City employs 16 crossing guards who cover 12 school crossings twice per day. These employees are a great asset to the City as well as to the citizens they serve. The crossing guards ensure that the school children safely travel to and from school.

Victim Advocate

This year the police department was fortunate enough to hire its first full-time Victim Advocate. Heather Frost serves as the department Victim Advocate. She was employed as a member of the secretarial staff prior to her new position. Heather works very closely with the city attorney’s office to ensure that the needs of victims are being addressed. Heather assists victims with filing protective orders, restitution requests and support services. Heather responds to call outs during weekends, holidays and after business hours.
Secretarial Staff

The secretarial staff of the Police Department consists of three full time employees and one part time employee. Jill Thorpe serves as the Executive Assistant and the other staff members are Lydia Evans, Pat Nelson and Paula Berns. Not only are the staff members proficient in their own duties but they possess the skills and knowledge necessary to assist with all the requirements of the secretarial staff. Their duties include fingerprinting, weed abatement billing, fire and ambulance billing, traffic accident reports, the management of crossing guards, fix it tickets, GRAMA requests, the correct entry of reports and traffic school management. This is in addition to answering telephones and greeting citizens who respond to the Police Station.

The secretarial staff often deals with citizens who are experiencing a crisis or difficulty in their lives. The staff is able to assist and offer comfort to those who are seeking assistance from the Police Department.

Code Enforcement Officer

The Code Enforcement Officer is assigned to the Administrative Division. The Code Officer has a wide range of responsibilities. Some of the duties include but are not limited to handling nuisance situations such as nuisance yards or lots, abandoned and disabled vehicles, construction debris, noise complaints, noxious weeds, zoning violations and other code violations.

A large portion of the Code Officer’s time is spent on weed abatement issues. 168 letters were sent to property owners where their property was in violation of the City weed abatement code. The City made arrangements and cut 37 of those properties. Of those 37 properties, 13 were cut a second time and 9 a third time.

In addition 333 police reports were written by the Code Officer regarding code issues.
Drug Disposal Program

Spanish Fork Police Department has established a proper drug disposal program for the city. Residents are encouraged to bring their unused prescription and over-the-counter medications to the police station for disposal. Over 1000 pounds were collected and properly disposed of.

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Residential / Business Alarms

Spanish Fork City has an ordinance governing home and business alarms. Permits are issued to alarm owners at no charge by the Police Department. Fees are imposed however when four or more false alarms are reported at a specific location within a calendar year.

The goal of the ordinance is to help decrease the great number of false alarms the department currently responds to and use the man hours gained to better serve and protect our community.

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarms Responded to</td>
<td>575</td>
<td>565</td>
<td>543</td>
<td>521</td>
</tr>
<tr>
<td>Permits Issued</td>
<td>71</td>
<td>36</td>
<td>70</td>
<td>97</td>
</tr>
<tr>
<td>Violators Fined</td>
<td>60</td>
<td>23</td>
<td>19</td>
<td>20</td>
</tr>
</tbody>
</table>

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17
City Youth Peer Court

The City Youth Court offers offenders the opportunity to avoid Juvenile Court and thus avoiding a criminal record. The offender and their parents attend a Youth Court hearing where sanctions are imposed by the Youth Court members. If the offenders complete the imposed sanctions then the charge is dismissed. Often these sanctions consist of community service and letters of apology. This has been a successful program and has had a positive impact on the offenders, their families, the victims and the community.

Council members for the 2016-2017 school year are: Blair Gibson, Mason Wiser, Mateen Lomax, Roman Bringhurst and Tyson McNeil. A total of 14 individuals were referred to the court during 2016.

Public Information

Spanish Fork Police Department is making a push to keep the citizens informed on the happenings within the department. Weekly appearances are made on SFCN giving updates on incidents of interest happening in the city. Many public service announcements have been produced and are being broadcast on SFCN and being played in the foyer of the office. Those include such things as internet safety, pedestrian crossing, traffic accident safety, winter driving, child safety restraints and many others.

Officers conduct training to the citizens covering a variety of topics such as personal safety, identity fraud, home safety, merit badges and so on.

Everbridge Community Alert is another tool in which phone, email or text messages can be sent to residents when the need arises.

We use Facebook and Twitter social media sites to keep citizens informed. Those sites proved very useful.

We will continue using these means as a way to improve our communication with the citizenry.
Volunteering In Police Service (VIPS)

The VIPS program provides support to the agency and is comprised of citizens who wish to volunteer their time and skills for the betterment of their community. The VIPS volunteers assist officers by responding to lower priority calls. The officers are able to prioritize their response to calls allowing for an increased response time and relieving the workload of the patrol staff. VIPS volunteers respond to vehicle lockouts, extra patrol requests, VIN inspections, perform public presentations and assist with traffic control. A great deal of time has been spent by the VIPS volunteers patrolling the River Trail thus making the trail system safer for all those who choose to use the trails.

The VIPS volunteers are comprised of retired Sergeant Ed Acey and Robert VanAusdal. These two individuals have served the community by volunteering countless hours of service. Due to their efforts the VIPS program has flourished.
INVESTIGATIONS DIVISION

Lt. Cory Slaymaker

The Spanish Fork Police Department Investigations Division has the responsibility of conducting proactive investigations as well as investigations on criminal and non-criminal cases such as: arson, burglary, robbery, theft, forgery, fraud, identity theft, homicide, assault, kidnapping, sex offenses, public health and safety crimes such as weapons offenses, alcohol, tobacco, illegal drug use, drug trafficking and pornography violations. Some of the non-criminal cases are runaways and death investigations.

The Investigations Division is responsible for general investigations as well as numerous special investigative responsibilities. Some of the detective assignments are general investigator, drug enforcement officer, Utah County Major Crimes Task Force and school resource officers.

The Lieutenant directly supervises the Sergeant. He is responsible for reviewing cases and assigning the cases to the detectives for follow up investigations and monitoring their performance and quality of work. He also assists in investigations and major investigations as needed.

The Sergeant directly supervises six detectives. He also carries a caseload of active investigations and follows up on these investigations. He closely monitors the investigations conducted by the detectives under him and provides assistance and suggestions as needed.
School Resource Officers

There are currently two officers assigned as School Resource Officers. There is a full time school resource officer assigned to Spanish Fork High School, Blake Ottesen, and a full time school resource officer assigned to Maple Mountain High School, Ryan Farnworth. A Law Enforcement Class is taught at both of these schools by the school resource officer. They also assist the administration and staff with problems that arise not only at Spanish Fork and Maple Mountain High Schools but also at Landmark High School, American Leadership Academy, Spanish Fork Jr. High, Diamond Fork Jr. High and occasionally at the elementary schools. They help provide a security presence in the schools as well as enforcing laws and investigating offenses that occur on and around the campuses. In addition to the school activities, they are also assigned cases requiring general follow up.

Drug Enforcement Officer

Brandon Johnson is assigned as the Drug Enforcement Officer. He adresses the issues of local drug enforcement. He conducts drug prevention presentations to schools, churches, civic groups and other groups requesting a presentation on drugs or drug use prevention. There is plenty of work to do and the position will be maintained as there is a constant need for attention in these areas.

2016 Statistics

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrested Suspects</td>
<td>123</td>
</tr>
<tr>
<td>Felony Arrests</td>
<td>88</td>
</tr>
<tr>
<td>Misdemeanor Arrests</td>
<td>308</td>
</tr>
<tr>
<td>DUI Arrests</td>
<td>13</td>
</tr>
<tr>
<td>Total Arrests</td>
<td>409</td>
</tr>
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</table>

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Search Warrants, Residence</td>
<td>14</td>
</tr>
<tr>
<td>Search Warrants, Vehicle</td>
<td>5</td>
</tr>
<tr>
<td>Search Warrants, Other</td>
<td>21</td>
</tr>
<tr>
<td>(phone, blood, urine)</td>
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</tbody>
</table>

Seizures

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
<th>Street Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guns</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Drugs</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
<th>Street Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heroin</td>
<td>13.1 gms</td>
<td>$ 1,310</td>
</tr>
<tr>
<td>Meth</td>
<td>153.86 gms</td>
<td>$15,386</td>
</tr>
<tr>
<td>Marijuana</td>
<td>410.4 gms</td>
<td>$ 4,104</td>
</tr>
<tr>
<td>Marijuana Plants</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td>Prescription Drugs</td>
<td>88 doses</td>
<td>$ 880</td>
</tr>
</tbody>
</table>
Major Crimes Task Force Officer

Zac Robinson is assigned to this position where he serves as a representative to the Utah County Major Crimes Task Force. The primary function is to target illegal drug use and trafficking and closely related crimes throughout Utah County that are often associated with drug abuse. The Task Force Officer is often involved in large scale cases involving drug trafficking. They try to investigate the large scale trafficker which in some cases lead to cases outside Utah County as well as outside the state of Utah and outside the country.

2016 Statistics

Felony Arrests 217
Misdemeanor Arrests 293
Drug Traffick Org Disrupted 6
Wire Taps 1
Guns Seized 65
Assets Seized $260,694

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
<th>Street Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heroin</td>
<td>32 lbs</td>
<td>$1,444,716</td>
</tr>
<tr>
<td>Meth</td>
<td>155 lbs</td>
<td>$7,062,007</td>
</tr>
<tr>
<td>Marijuana</td>
<td>505 lbs</td>
<td>$1,940,290</td>
</tr>
<tr>
<td>Cocaine</td>
<td>11 lbs</td>
<td>$510,418</td>
</tr>
<tr>
<td>Spice</td>
<td>115 lbs</td>
<td>$525,549</td>
</tr>
<tr>
<td>DAB (hash oil)</td>
<td>1 lb</td>
<td>$29,123</td>
</tr>
<tr>
<td>Prescription Drugs</td>
<td>3,976 units</td>
<td>$119,280</td>
</tr>
<tr>
<td>Hallucinogens</td>
<td>7 lbs</td>
<td>$70,660</td>
</tr>
<tr>
<td>Meth Lab</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Marijuana Plants</td>
<td>44</td>
<td></td>
</tr>
</tbody>
</table>

Utah County Sex Crimes Task Force

Spanish Fork Investigations Division has investigators assigned to the Utah County Sex Crimes Task Force. This allows the investigators to receive up to date training in the area of sex crimes and child abuse type cases. It also allows our agency to share information regarding sex offenders and work together to assure the registered sex offenders in our jurisdiction are compliant in their registration.
Child Abduction Response Team  (Utah Valley CART)

The Spanish Fork Investigations Division has investigators assigned to CART. This multi-agency child abduction team will respond to abducted, missing and endangered child cases in a timely and efficient manner. The participating agencies for the Utah Valley CART include all of the cities in Utah County along with Heber City, Nephi, Utah Highway Patrol, FBI, ICE, AP&P, and the Utah Attorney General CART. CART provides expert resources to augment organized investigative efforts and assures the victim family and community that all resources are utilized for the successful recovery of the child. CART responds to approximately 8 calls throughout the county per year.

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Active Shooter and Lockdown Lockout Training

The Spanish Fork Police Department trains regularly on active shooter scenarios. This is done in conjunction with Nebo School District. Spanish Fork Officers work closely with neighboring jurisdictions in scheduling and holding regular training at various schools throughout Nebo School District. This is to prepare officers for any type of active shooter event. Our SWAT officers also train monthly with the Utah County Metro SWAT team and bring back valuable training to share with our local department.

Along with active Shooter training the Spanish Fork Police Department has reached out to all the schools in Spanish Fork to assist them with their yearly Lockdown and Lockout school drills. These are held bi-yearly at each of the schools and Spanish Fork Officers have been assigned to assist the principals of each school and do a walk through with them and talk about how things can be improved as needed.

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Department of Family Services

The Department of Family Services and Spanish Fork Police Department work hand in hand in solving child abuse and sex abuse cases within our community. The Police Department is seeing referrals on a daily basis that require immediate attention and follow up in an effort to secure and provide safety for the children of the community. There are approximately 200 DCFS referrals which require police action each year. These can be one of two types of referrals. Either sexual abuse of a child or child abuse. We also investigated approximately 100 non police action referrals. These include non-criminal events such as welfare checks on children left home alone, reports of no parental supervision and third party reports where information is limited. Although non police action is needed they still require follow up and contact with DCFS.

Alcohol/Tobacco Compliance Checks

Alcohol and tobacco compliance checks are completed by our school resource officers in conjunction with the Utah County Health Department. Quarterly checks are completed at all businesses that sell tobacco and alcohol within the city limits. The County Health Department coordinates with an underage buyer who works closely with law enforcement in attempting to purchase both alcohol and tobacco.

In 2016 there were no alcohol sales and 2 tobacco sales to the underage buyer. The clerks who sale these items are issued a citation and must appear in court on the violation. The Health Department also fines the businesses and/or can suspend or revoke their license to sale these items. It seems that with the continued emphasis placed on this program the sales to underage individuals is dramatically decreasing.
The Patrol Division of Spanish Fork City Police Department is comprised of one Lieutenant, three Sergeants and sixteen officers. The primary responsibility of the Patrol Division is to provide 24 hour a day police response. Officers respond to calls for service in both emergency and non-emergency situations.

Aside from responding to dispatched calls, officers are responsible for patrolling neighborhoods, enforcing traffic laws, enforcing city and state codes and ordinances, investigating traffic accidents, providing traffic control, investigating cases, providing presentations to citizens of the community, teaching DARE in the elementary schools, and other duties as assigned.

The patrol officers are most likely to be in direct contact with the public. We strive to provide the best possible customer service to the public. Spanish Fork Patrol Officers have pride in the uniform they wear. They are of the highest integrity and bring honor to the uniform and to the City of Spanish Fork.
K9 Officer

We currently have two K-9's and two K-9 handlers. They are K-9 Handler Grover and K-9 Lord, and K-9 Handler Hooley and K-9 Bak. The K-9s have been instrumental in the every day fight against illegal narcotic related crimes and suspect searches. They continue to be a great asset to the Police Department, Spanish Fork City and neighboring communities.

With the addition of the second K-9 last year it has allowed for the scheduling of a K-9 every day of the week. This has made it so they are more readily available when needed and cut down on having to call the K-9 out when they are not on duty.

During 2016 K-9 Handler Grover with K-9 Lord and K-9 Handler Grover with K-9 Bak were deployed 191 times on narcotics sniffs. During these deployments drugs or paraphernalia was found 134 times. The K9s were deployed 18 times on suspect searches and were instrumental in the capture of several suspects. The K-9s and handlers also performed 30 assists for outside agencies and did 21 presentations.

SWAT

The SWAT team is run through the Utah County Sheriff’s Office. It is considered a metro SWAT Team and has officers assigned to it from several agencies throughout the county. Officers assigned from our agency are Zac Robinson and Zack Adams. Both officers continue to train with the team twice a month to ensure they are ready as a team when called upon. Being involved with the Utah County Metro SWAT Team is a great asset for the department and city. They have numerous resources that can be used and a large number of trained SWAT officers that are trained and ready when called upon.
Traffic School

Traffic School has been a great success. The class is very educational. It also provides the violator attending the class the opportunity to interact with the officer teaching the class. The class provides updated traffic related laws and can educate drivers who have not been involved with a traffic class for some time to understand the current problems that officers see and provide the education needed to make our streets safer.

Safe School Walks

Due to some of the tragic events that have occurred at schools across the nation we have put a point of emphasis on the safety of children and faculty at our schools. Officers will perform what are called safe walks at the schools. Officers that are on duty will stop in at different schools throughout the school day. They will try and park near the front of the schools so that their patrol vehicle is visible to the public. They will then in most cases walk in and talk to some of the faculty, and students without making interruptions. We want the Faculty and students to feel safe at the schools. We also want the parents to know their kids are safe while at school. So having officers making random foot patrols at the school and by the police vehicle being seen it is making the schools a safer place for students and faculty to be. We have received a lot of positive feedback from faculty as well as parents that see officers at the schools. Officers have conducted 73 safe walks at the schools over the last year.

Reserve Program

The Police Department has implemented a Reserve Program. The officers hired as reserve officers are graduates of Utah Peace Officers Standards and Training. The reserve officers will go through a Field Training program where they will work with other officers until the training is completed successfully. Reserve officers can be utilized in many situations. They can be used during special events, traffic control and basically any other function that a full time patrol officer can do. The reserve program will become a key part of the police department in providing cost effective staffing for the numerous special events held throughout the community. We currently have one reserve officer.
DARE Program

The DARE program is currently being taught in all ten elementary schools in Spanish Fork. The class is taught to 5th grade students by a trained DARE officer. Our DARE officer is Bryan DeWitt.

Substance abuse continues to be a serious problem in America. The consequences to families, children, and society in general are devastating. Research has proven that children who reach adulthood without using tobacco, alcohol, illegal drugs or abused legally prescribed drugs will be far less likely to develop a substance abuse program. This program also provides officers and young people the opportunity for positive interaction. This provides trust and lasting relationships. The officer serves as a positive role model and can use his influence to encourage our youth to be productive citizens.

DARE is an important link which has empowered partnerships between the community, parents, schools, and police in addressing the substance abuse among our youth.

Honor Guard

The police department has the privilege of having its own Honor Guard. The members of the honor guard are Sgt. Courtney Jones, Officers Zack Adams, Bryan DeWitt, Clint Peterson, Cody Harris, Blake Ottesen, Bret Smith and Dallas Smith. The officers train on a regular basis so they will be ready when called upon. They have presented the colors at a City Council meeting and at a DARE graduation.
STATISTICS

Calls for Service

A call for service is a request for assistance from someone in the community. Most calls handled by the department are calls for service as opposed to crime calls. These may include: helping a motorist, civil problems, accident reports and public presentations. The majority of the officer’s time is spent on these types of calls. There were 24,250 calls for service in 2016. Along with those calls, 18,111 telephone calls were answered by the office secretaries as well as numerous walk ins were handled per day.
How Calls are Received

<table>
<thead>
<tr>
<th>Request Method</th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dispatch</td>
<td>11,765 ~ 32/day</td>
<td>10,505 ~ 29/day</td>
<td>9,862 ~ 27/day</td>
</tr>
<tr>
<td>911 Calls</td>
<td>4,045 ~ 11/day</td>
<td>4,008 ~ 11/day</td>
<td>2,992 ~ 8/day</td>
</tr>
<tr>
<td>Police Department</td>
<td>1,004 ~ 3/day</td>
<td>1,410 ~ 6/day</td>
<td>1,497 ~ 6/day</td>
</tr>
<tr>
<td>Officer Initiated</td>
<td>7,436 ~ 20/day</td>
<td>7,441 ~ 20/day</td>
<td>8,689 ~ 24/day</td>
</tr>
<tr>
<td>TOTAL</td>
<td>24,250</td>
<td>23,364</td>
<td>23,040</td>
</tr>
</tbody>
</table>

These include all cad calls entered into the computer system by the four means. Not all of these calls would have an actual police report written.

Police Reports

Yearly Comparison

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Reports Written</td>
<td>11,050</td>
<td>9,678</td>
<td>13,823 **</td>
<td>15,440</td>
<td>14,415</td>
</tr>
</tbody>
</table>

An average of 30 police reports were written each day. This does not include traffic accident reports.

** The reason for the drop in calls is because of changes made in the Spillman report management system. Some calls that had required a case report no longer required one. However, those numbers are included in the number of calls for service.
Event Clock

This charts shows how often crimes are occurring in Spanish Fork City.

<table>
<thead>
<tr>
<th>Offense</th>
<th>Occurred every</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rape</td>
<td></td>
<td>91</td>
</tr>
<tr>
<td>Robbery</td>
<td></td>
<td>61</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td></td>
<td>41</td>
</tr>
<tr>
<td>Child Abuse</td>
<td></td>
<td>14</td>
</tr>
<tr>
<td>Vehicle Theft</td>
<td></td>
<td>14</td>
</tr>
<tr>
<td>Sex Offense</td>
<td></td>
<td>8</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>Simple Assault</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Burglary</td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>Vandalism</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Family Problem/No Violent</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Traffic Accident</td>
<td></td>
<td>11 hours</td>
</tr>
<tr>
<td>Theft</td>
<td></td>
<td>14 hours</td>
</tr>
<tr>
<td>Call for Service</td>
<td></td>
<td>22 minutes</td>
</tr>
</tbody>
</table>

Major Crime Comparison

This chart shows the number of major crimes occurring in Spanish Fork City.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>0</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Rape</td>
<td>7</td>
<td>4</td>
<td>4</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>Robbery</td>
<td>6</td>
<td>2</td>
<td>4</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>9</td>
<td>13</td>
<td>14</td>
<td>12</td>
<td>5</td>
</tr>
<tr>
<td>Burglary</td>
<td>86</td>
<td>60</td>
<td>82</td>
<td>98</td>
<td>105</td>
</tr>
<tr>
<td>Theft</td>
<td>621</td>
<td>527</td>
<td>534</td>
<td>552</td>
<td>610</td>
</tr>
<tr>
<td>Auto Theft</td>
<td>26</td>
<td>24</td>
<td>26</td>
<td>14</td>
<td>13</td>
</tr>
<tr>
<td>TOTAL</td>
<td>755</td>
<td>631</td>
<td>668</td>
<td>680</td>
<td>747</td>
</tr>
</tbody>
</table>

As you can see the number of major crimes for our city is decreasing. We contribute this to the officers spending time where crimes have occurred in the past and deterring those would be criminals from committing more crimes.
Theft Reports
Number of theft reports taken and the type of theft.

Burglary Reports
Number of burglary reports taken and the type of burglary.
Arrest Statistics

This comparison is the total arrests made by issuing a citation, serving a summons or by physically arresting and booking in to jail. The citation section would include speeding, vehicle registration, driving on suspension, etc. The arrest section would include shoplifting, curfew, theft, assault, etc.

Yearly Comparison

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Arrest Offenses</td>
<td>3051</td>
<td>2570</td>
<td>2349</td>
<td>2290</td>
</tr>
<tr>
<td>Total Citation Offenses</td>
<td>4876</td>
<td>4248</td>
<td>4820</td>
<td>3797</td>
</tr>
</tbody>
</table>

Arrest Comparison by Number
Traffic Accidents

Spanish Fork Police Department takes traffic enforcement very serious. Nationally, more people are injured and die from motor vehicles accidents than all crimes combined. This does not include accidents where an officer responded and no report was taken.

Traffic Accident Comparison by Year

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Damage</th>
<th>Injury</th>
<th>Fatality</th>
<th>Auto/Ped</th>
<th>Auto/Bike</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>59</td>
<td>53</td>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>February</td>
<td>56</td>
<td>41</td>
<td>15</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>March</td>
<td>56</td>
<td>45</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>April</td>
<td>55</td>
<td>43</td>
<td>12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>59</td>
<td>48</td>
<td>11</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>56</td>
<td>49</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>July</td>
<td>62</td>
<td>48</td>
<td>14</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>August</td>
<td>66</td>
<td>52</td>
<td>14</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>71</td>
<td>53</td>
<td>18</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>October</td>
<td>67</td>
<td>54</td>
<td>13</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>November</td>
<td>75</td>
<td>59</td>
<td>16</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>December</td>
<td>87</td>
<td>69</td>
<td>18</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>769</td>
<td>614</td>
<td>155</td>
<td>3</td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

Top Accident Locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000 North Main</td>
<td>19</td>
</tr>
<tr>
<td>Hwy 6 Center</td>
<td>18</td>
</tr>
<tr>
<td>Hwy 6 1000 North</td>
<td>16</td>
</tr>
<tr>
<td>800 North Main</td>
<td>13</td>
</tr>
<tr>
<td>Center Main</td>
<td>11</td>
</tr>
<tr>
<td>400 North Main</td>
<td>10</td>
</tr>
<tr>
<td>Hwy 6 Expressway Lane</td>
<td>9</td>
</tr>
<tr>
<td>800 East 400 North</td>
<td>8</td>
</tr>
<tr>
<td>900 North Main</td>
<td>7</td>
</tr>
</tbody>
</table>
Traffic Accidents

Accidents by Day of the Week

Accidents During AM Hours

Accidents During PM Hours
## ANIMAL CONTROL

### Yearly Comparison

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animal Bites</td>
<td>43</td>
<td>51</td>
<td>50</td>
</tr>
<tr>
<td>Number of Violations</td>
<td>244</td>
<td>249</td>
<td>377</td>
</tr>
<tr>
<td>Wildlife Calls</td>
<td>28</td>
<td>12</td>
<td>44</td>
</tr>
<tr>
<td>Total Calls</td>
<td>847</td>
<td>650</td>
<td>1,392</td>
</tr>
<tr>
<td>Shelter Expense</td>
<td>$50,000</td>
<td>$48,000</td>
<td>$37,000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2016 Impounded/Released</th>
<th>2015 Impounded/Released</th>
<th>2014 Impounded/Released</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dogs</td>
<td>349 / 184</td>
<td>377 / 184</td>
<td>374 / 186</td>
</tr>
<tr>
<td>Cats</td>
<td>478 / 17</td>
<td>526 / 27</td>
<td>431 / 25</td>
</tr>
<tr>
<td>Other</td>
<td>20 / 2</td>
<td>21 / 0</td>
<td>27 / 0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Adopted</td>
<td>33 / 80</td>
<td>34 / 62</td>
<td>34 / 32</td>
</tr>
<tr>
<td>Disposed</td>
<td>11 / 17</td>
<td>10 / 33</td>
<td>7 / 15</td>
</tr>
<tr>
<td>Euthanized</td>
<td>13 / 213</td>
<td>44 / 237</td>
<td>51 / 253</td>
</tr>
<tr>
<td>Redeemed</td>
<td>184 / 17</td>
<td>184 / 27</td>
<td>186 / 25</td>
</tr>
<tr>
<td>Rescued</td>
<td>82 / 145</td>
<td>105 / 167</td>
<td>96 / 106</td>
</tr>
</tbody>
</table>
DEPARTMENT HISTORY

Officer Duane Brunson Retires

After an honorable and successful career Officer Duane Brunson chose to retire in 2016. He started his career in Law Enforcement in 1988 with Salem Police Department. He transferred to Spanish Fork in 1998. He served as a Patrol Officer, Detective, Code Officer, Physical Fitness Coordinator and achieved Master Officer status. He also served on the Honor Guard. The department will miss his fun and friendly personality and his service to the community and fellow officers.

Secretary Janet Bryan Retires

Janet Bryan began her career with Spanish Fork City at the City Office. She transferred to the Police Department in 1998. Janet loved to type so she was tasked with transcribing all of the taped interviews. She also assisted the Code Officer with his paperwork as well as doing the Ambulance and Fire Department reporting and billing. Janet was an amazing employee. She always had her cubicle decorated for every holiday. She always had three or four bowls of treats that kept the officers and other secretaries happy. She will be missed by her fellow workers.
Major Cases

Pacific Horizon Credit Union Robbed Twice

On May 20th a male entered the Pacific Horizon Credit Union wearing a mask and went to the tellers and demanded cash money be put into a bag. The male displayed a firearm he took out of the bag. The suspect obtained money from the credit union and fled north on 400 East.

Again on August 16th a male wearing a mask and also had the same similar body shape, height, and mannerisms again entered the bank with a bag, pulled a gun from the bag and demanded money be placed in it. The suspect again obtained money and fled west from the credit union.

There were several bank and credit union robberies in Utah Valley during this time frame. The agencies investigating them along with the FBI all concluded that the majority of the robberies appeared to have been done by the same male suspect.

On November 2nd a male matching the same physical characteristics and methods used in the Utah Valley robberies again robbed a bank in West Jordan. He was later discovered by use of GPS tracking in the stolen money. The male fled in a vehicle and on foot and pulled a firearm on officers. The male was shot and killed by the officers. During the course of the investigation, it was believed that the male was involved in the robberies in Utah Valley. The male was identified as Jesse Taylor and he was a resident of Spanish Fork. Officers from Orem Police Department, Spanish Fork Police Department, and the FBI served a warrant at the Taylor Residence. Evidence was located for several of the robberies that occurred in Utah Valley.

Based on the totality of all the bank robberies, methods used in the robberies, physical characteristics of Jesse Taylor, cell phone evidence, firearm descriptions, items found at the home, and a connection to Pacific Horizon, it has been determined that Jesse Taylor was most likely responsible for the two robberies that occurred at Pacific Horizon Credit Union.
Wild Bear on the Loose

In October two stray yearling bear cubs were sited in the southeast portion of the city. They were on the run for several days with many residents seeing them. Residents were encouraged to keep an eye out for the cubs and to watch their children while out playing. Both cubs were eventually caught and released.
Service Awards

Service Awards are given at the City Summer Party. The following were given their awards this year.

<table>
<thead>
<tr>
<th>Name</th>
<th>Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tyler Beddoes</td>
<td>10 years</td>
</tr>
<tr>
<td>Janet Bryan</td>
<td>20 years</td>
</tr>
<tr>
<td>Jill Thorpe</td>
<td>30 years</td>
</tr>
<tr>
<td>Trent Shepherd</td>
<td>15 years</td>
</tr>
<tr>
<td>Brad Mitchell</td>
<td>25 years</td>
</tr>
<tr>
<td>Mark Byers</td>
<td>30 years</td>
</tr>
</tbody>
</table>

Awards Banquet

At the Police Department Awards Banquet numerous awards were given to officers who had earned them throughout the year.
Welcome  Chief Steve Adams
Pledge of Allegiance  SFPD Honor Guard
Prayer  Sgt. Phil Nielsen
Dinner
Awards

**Honor Guard**
- Courtney Jones
- Zack Adams
- Bryan DeWitt
- Clint Peterson
- Cody Harris
- Blake Ottesen
- Bret Smith
- Dallas Smith

**Instructor**
- Dustin Anderson

**Master Officer**
- Clay Hooley

**Physical Fitness**
- Dustin Anderson - Superior
- Cody Harris - Superior
- Brandon Johnson* - Superior
- Matt Johnson* - Exceptional

**Life Saving**
- Bryan DeWitt
- Cody Harris
- Clay Hooley
- Dallas Smith
- Jason Harward
- Cory Lewis
- Cory Lewis
- Brad Mitchell
- Steve Adams
- Dustin Anderson
- Bret Smith
- Mark Byers

**School Resource Officer**
- Kurt Ballantyne
- Dustin Anderson

**SWAT**
- Dustin Anderson

**Field Training Officer**
- Clay Hooley
- Dallas Smith

**Retirement**
- Duane Brunson

**Remarks**  Mayor Steve Leifson
FIRE DEPARTMENT
Mission Statement

Serving our Community and Protecting Life and Property for over 100 years
Spanish Fork Fire Department provides a valuable service to our community of protecting life and property with a commitment to better our community and provide a service above what is required.

The department consists of 30 highly dedicated, hardworking and community oriented emergency responders. Those members donate hundreds of hours of service per month between training, department meetings, emergency responses and a number of other service opportunities.

The department covers an area of 581 square miles. They respond as needed to assist other agencies within the area. They are an all-risk/all-hazards response agency. They are responsible for providing fire response and suppression (structural and wildland), search and rescue, hazmat, special rescue, fire prevention and code enforcement and public education and outreach.

Spanish Fork City and the Fire Department are committed to providing the safest working environment possible for our firefighters.

Currently training for the firefighters includes: Firefighter-I and Firefighter-II, NIMS and ICS training programs, Hazmat, Driver/Operator, Wildland Fire, Technical Rescue and EMS.

The Department operates out of a single fire station with nine fire apparatus and three EMS units.
Brent Jarvis
42 years of Service
Chief

Joe Jarvis
29 years of service
Fire Marshall

Robert Davies
22 years of service
Fireman

Kenneth Pruitt
41 years of service
Deputy Chief

Gary Smith
28 years of service
Captain

Vern Jackson
20 years of service
Captain

Howard Johnson
35 years of service
Fireman

Allen Moore
26 years of service
Fireman

Rodney Warren
16 years of service
Fireman
Gerrick Newell  
4 years of service  
Engineer

Trevor Painter  
3 years of service  
Engineer

Kelly Long  
2 years of service  
Engineer

Lee Mecham  
22 years of service  
Fireman

Ryan Baum  
15 years of service  
Fireman

Ryley McBride  
6 years of service  
Engineer

Kendrick Hair  
2 years of service  
Engineer

Tyson Shepherd  
2 years of service  
Engineer

Travis Arygle  
New Hire  
Fireman

Tyler Butcher  
New Hire  
Engineer

Carson Chynoweth  
New Hire  
Fireman

Trevor Mortensen  
New Hire  
Fireman

Kendall Young  
New Hire  
Engineer

Pictures Not Available
Fire Chief
The Fire Chief plans and organizes activities of the Fire Department with respect to utilization of personnel and equipment in fire prevention, investigation and training, fire suppression operations and general execution. He resolves problems, manages and is responsible for the Fire Department budget. He takes command at fires or other emergency scenes.

Assistant Fire Chief
The Assistant Fire Chief assists the Fire Chief in direction and control of firefighters. Under the direction of the chief, he supervises the operation of personnel in performing actions to suppress fire. He is responsible to ensure all firefighting equipment and apparatus are in a serviceable condition and ready for calls.

Fire Marshal
The Fire Marshal is in charge of the several hundred fire inspections annually performed for the fire department. All requests for fire safety inspections coming through Spanish Fork City are directed to the Fire Marshal. The Fire marshal acts as the Safety Officer during fire and overhaul operations in the interest of safety or protecting evidence related to the scene.

Engineers
The Engineers are responsible to perform training of fellow firefighters in the proper operation and use of all equipment.

Captains
The Captains take command at the fire scene on initial attack and remain in charge until properly relieved by the Fire Chief or Assistant Fire Chief. The captain reports directly to the assistant fire chief.

Training Officer
The Training Officer is responsible for scheduling all department training including special training and/or guest speakers. He prepares and coordinates training with Captains, keeps all training records for the department and prepares performance testing for all personnel.

Records Management Officer
The Records Management Officer is responsible for administration of software used for fire records management, collecting, compiling, recording, filing and reporting all information pertinent to the Utah Fire Incident Reporting System. He maintains attendance records for the purpose of the annual payroll.
Fire Call Comparison

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Calls</td>
<td>445</td>
<td>380</td>
<td>349</td>
<td>370</td>
<td>449</td>
</tr>
<tr>
<td>Rescue Calls</td>
<td>339</td>
<td>316</td>
<td>255</td>
<td>343</td>
<td>384</td>
</tr>
<tr>
<td>TOTAL</td>
<td>784</td>
<td>696</td>
<td>604</td>
<td>713</td>
<td>833</td>
</tr>
</tbody>
</table>

Fire Calls By District

- **Spanish Fork City**: 581
- **Utah County**: 63
- **Interstate I-15**: 37
- **Spanish Fork Canyon**: 88
- **Mapleton**: 1
- **Woodland Hills**: 9
- **Mutual Aid**: 5

Fire Calls By Call Type

- **Fire**: 88
- **Rescue/Medical**: 338
- **Hazardous Condition**: 47
- **Service Call**: 7
- **Good Intent**: 154
- **False Alarm/False Call**: 149
AMBULANCE
Mission Statement

Committed to give so others may live

Mission Goals

To demand of our EMTs nothing less than the best in helping others, treating all patients, irregardless of their condition or state with ultimate respect, withholding all personal judgement.

Personal sacrifice in order to serve with compassion, honor and integrity.

Maintaining competence in the skills to sustain life through education and experience.

Demonstrating confidentiality and discretion through professionalism and kindness, establishing a commitment to excellence in EMS.
Don Thomas
42 years of service

Barbara Simpson
34 years of service

Janice Orr
21 years of service

Kay Thomas-Perkins
35 years of service

Wes Ottesen
32 years of service

Clinton Jolley
21 years of service

David Ellsworth
34 years of service

Robyn Snyder
32 years of service

Kristina Reid
18 years of service
Shannon Thomas
14 years of service

Zac Robinson
9 years of service

Juli Pullman
7 years of service

Kasey Dutson
14 years of service

Nina Mortensen
8 years of service

Devin Dutson
7 years of service

Jenifer Thomas
12 years of service

Tamie Harding
8 years of service

Kim Armstrong
7 years of service
Taylor Banks
6 years of service

Jennifer Lewis
6 years of service

Erika Nielsen
3 years of service

Linda Peterson
3 years of service

Crystelle Hortin
3 years of service

Pictures Unavailable:
Kimberly Young
2 years of service
Casey Brailsford
2 year of service
Devri Tauli-Naulu
1 year service
Emily Weaver
1 year service

NEW HIRES:
Kate Anderson
Brayden Partridge
Kellie Greenhalgh
Alexander Brinkerhoff
Kenneth Kerwin
Matt Jameson
Branden Ashton
Ariel Permann
Heather Johansen
Jodie Sheen
Erika Nielsen
3 years of service
The Ambulance responds to numerous calls each year and treats over 2000 patients. We are called upon to teach CPR to the citizens. We certify many residents in CPR for their careers. The ambulance members are active in safety fairs, instructing young women groups, scouts groups and relief society groups. The ambulance is required to be present on many of the activities which come to the fairgrounds such as rodeos, demolition derby, motorcycle races, events with horses and rough stock and mass gatherings like the County Fair. Most of these events are covered by our third ambulance so we can maintain two ambulances for emergency calls. You will see us on the marathons, Harvest Hurrah, Fiesta Days, Lawn Mower races, events at the Airport as well as School presentations.

The Ambulance is required to respond with the fire department on all structural fires, smoke alarms, CO alarm calls and vehicle fires.

The Ambulance Department is covered by 12 shifts, six day and six night. Each shift has a crew of three EMTs assigned with two or more being Advanced EMTs (AEMT) and the other being a basic EMT. Each shift is 12 hours with day shift covering from 7:00 am to 7:00 pm and is required to be at the station. Night shift covers from 7:00 pm to 7:00 am. The city is covered by two crews 24 hours a day 365 days a year. A third ambulance is set up by members not on duty when it is needed or a mutual aid city responds to additional calls when all ambulances are out.

All members are required to attend training. We offer between 35-40 hours of training each year. We are trained by our training officers, nurses from Mountain View Hospital and from Dr. Jones who is our medical control doctor. There are also several conferences offered each year to assist members in maintaining their skills and required training hours for certification.
Ambulance Call Comparison

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>2016</th>
<th>2015</th>
<th>2014</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Patients Transported</td>
<td>935</td>
<td>1000</td>
<td>807</td>
<td>833</td>
<td>881</td>
</tr>
<tr>
<td></td>
<td>Patients Not Transported</td>
<td>906</td>
<td>812</td>
<td>754</td>
<td>746</td>
<td>851</td>
</tr>
<tr>
<td></td>
<td>Yearly Charge</td>
<td>$1,138,404</td>
<td>$1,081,533</td>
<td>$1,041,031</td>
<td>$1,053,983</td>
<td></td>
</tr>
</tbody>
</table>

Types of Calls

<table>
<thead>
<tr>
<th>Call Canceled</th>
<th>Disregarded Enroute</th>
<th>No Incident Occurred</th>
<th>No Patient Found</th>
<th>Patient Care Transferred</th>
<th>Transported Lights/Siren</th>
<th>Transported No Lights/Siren</th>
<th>Treated, Transported by Private</th>
<th>Treatment, No Transport</th>
</tr>
</thead>
<tbody>
<tr>
<td>63</td>
<td>10</td>
<td>4</td>
<td>5</td>
<td>23</td>
<td>532</td>
<td>579</td>
<td>759</td>
<td>238</td>
</tr>
</tbody>
</table>

Total Volume By Hour Of Day

<table>
<thead>
<tr>
<th>Time of Day</th>
<th>Transports</th>
<th>Non-Transports</th>
<th>Records</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>62%</td>
<td>38%</td>
<td>1,350</td>
<td>366</td>
</tr>
</tbody>
</table>
EMERGENCY PREPAREDNESS
The Emergency Preparedness division for Spanish Fork City is responsible to train the city and community on emergency preparedness.

City training is conducted with the department heads and others leaders at our Emergency Operations Center that is located at the Justice Center Building. Every department has a role in a disaster. Employees are trained not only to respond, but to have their families prepared so they can come to work after a disaster.

Many emergency preparedness presentations are given throughout the city during the year. There were 42 emergency preparedness contacts in 2016.

Community Emergency Response Teams (CERT) was started in 1994 with Spanish Fork having the first CERT in the State. CERT classes educate our citizens and help them prepare for disasters. Classes are offered every year. Each course takes seven weeks to complete. There were 56 people certified as CERT members this year.

Employee preparedness included food and water storage purchases both in 2015 and 2016.

The city and community participated in the great shake out in April
VICTIM ADVOCATE
VICTIM ADVOCATE

Victim Advocate Heather Frost

2016 marked a notable event for the growing city of Spanish Fork, in that a need for a Victim Services Program specifically geared for their citizens was recognized, approved and implemented.

In February, Public Safety Director Steven Adams presented a history to the Spanish Fork City Council of victim services provided to the citizens of Spanish Fork to date. Up until 1998, organized victim services were not available to residents. That year, city administrators approved an inter-local agreement including six south Utah County cities being served by one victim advocate. In early 1999, three of the involved cities opted out of the agreement and Spanish Fork, Payson and Salem remained under the service of one victim advocate. In the beginning, the multi-city victim advocate was responsible for a total combined population of 32,000. Since that time, the combined population doubled, making one victim advocate responsible for 64,000 people as of the end of the year 2015. At 37,527, Spanish Fork City’s population itself was now larger than the initial three cities combined. Chief Adams reported with increased population comes increased need for victim services and together with city administrators explored options to ensure needs were met. Budgeting concerns were discussed and a grant application was submitted for funding from the Crime Victims Fund, a federal source financed by fines and penalties paid by convicted federal offenders. Subsequently the Utah Office for Victims of Crime approved a VOCA award in support of Spanish Fork Police Department. VOCA funding, in conjunction with Spanish Fork City’s existing victim services budget, provided the means for implementation of SFPD Victim Services Program effective July 1, 2016.

Beginning that day, SFPD’s Victim Advocate has worked to provide victims of crime assistance, support, guidance and resources in many circumstances. Direct services are provided on a daily basis for victims needing information about the criminal justice process and victim rights. Referrals are made to other victim service programs, i.e., family justice, legal services, etc. Victims are also given materials for support services including counseling, shelter and housing. The victim advocate has accompanied victims at local hospitals as medical services were provided. She has assisted victims with safety planning, protective orders, stalking injunctions, victim impact statements, public benefits and return of personal property or restitution. Immigration assistance has also been provided. Other services have included child care, transportation and interpreter services. Reports to victims about criminal justice events, interview accompaniment with law enforcement as well as prosecutors are also services provided in the program. The victim advocate is on call to assist officers with on scene crisis counseling and crisis intervention.
Cases handled by the victim advocate in 2016

<table>
<thead>
<tr>
<th>Type of Case</th>
<th>Number Handled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence/Family Violence</td>
<td>69</td>
</tr>
<tr>
<td>Theft, Burglary, Robbery</td>
<td>16</td>
</tr>
<tr>
<td>Stalking/Harassment</td>
<td>12</td>
</tr>
<tr>
<td>Sudden or Unexpected Deaths</td>
<td>8</td>
</tr>
<tr>
<td>Sexual Assault</td>
<td>6</td>
</tr>
<tr>
<td>Assault</td>
<td>5</td>
</tr>
<tr>
<td>Child Abuse</td>
<td>2</td>
</tr>
</tbody>
</table>