



GOOD THINGS ALL AROUND

THE SUPPORT CENTER—24-ACCESS TO CITY OPERATIONS

The world wide web has changed the landscape of business and government operations over the past 20 years. Nearly every city in America has a website and the information you can find on each website is as varied as is each community.

Spanish Fork City has always had a helpful website full of timely and useful information. Several years ago, the city introduced an innovative tool that allowed you to contact city hall with requests. This feature was well used by many of the public and was mainly used to report streetlights that were out or bad sections of sidewalk.

A few months ago, the City rolled out a new and improved Citizen Support Center that can do everything the old system did with a number of new enhancements. You'll find the Support Center centrally

located on the City's website. By clicking into the Support Center, residents will have immediate access to a number of Frequently Asked Question that may readily answer your questions. If not, you can use the 'Ask A Question' section or the 'Make A Request' section.



Each time you use this system, use the same email address and you will receive email updates about the status of your request and you can track your request history. This feature will also give you a history of all your questions and requests that you have submitted along with a record of all the actions taken by city staff.

One of the coolest features of the Support Center is the ability to ask a question and have it directly routed to the correct employee. You no longer need to know who does what for the City, you just need to know what your question is about.

In the 'Ask a Question' section, scroll through the many topics and find the one that fits your question. Just like a request, the ask-a-question feature tracks your question as if it were a request. If you enter your email address, the system will email you the staff members answer as they respond to your question.

By using this new tool, you have access to answers and services around the clock. When you think of the question, you can ask it. When you see the need for a city service, you can request it.



DEAR MAYOR AND CITY COUNCIL

From Left to Right, Back Row: Steve Leifson, Mayor Wayne Andersen, Richard Davis, Keir Scoubes; Front Row: Brandon Gordon, Rod Dart.

Name: _____ Phone #: _____
 Email: _____ Address: _____

Please complete the form and return it with your utility bill. You can also send comments to the City from the City's website. Thank you for your comments.

COMMUNITY CALENDAR

- Feb 1—Planning Commission Mtg, 6 pm. Live on Ch. 17.
- Feb 4—Cultural Arts Education for Adults Begins
- Feb 6 & 7— Recycling Pick-up
- Feb 7—City Council Meeting 6 pm. Live on Ch. 17.
- Feb 20—City Offices closed in observance of President's Day
- Feb 20 & 21 Recycling Pick-up. NOT affected by holiday.
- Feb 21— City Council Meeting 6 pm. Live on Ch. 17
- Feb 27—Miss Teen Extraordinaire Pageant

Full calendar at www.spanishfork.org

FEBRUARY IS LIBRARY LOVER'S MONTH

As usual, there is a lot going at the Spanish Fork Library. February is Library Lover's Month, fines will be forgiven on all incoming items for the first two weeks, February 1 through February 14, the last day being Valentine's Day. If you have items that are late and you are holding on to them because you are afraid of the possible fine, this is the time to bring them in.

February's Family Night Story time will feature fun stories, singing, and other fun activities. This story time will be held Monday, February 13 at 6:30 pm. Come join the fun

event...we promise a "Lovely" time for everyone!

On Saturday, February 25, at 1:30 pm, the library will celebrate Library Lovers Month with a party including a puppet show, balloons, games, and other fun activities. You may pick up tickets for this event in the Children's Department beginning February 1.



MISS TEEN EXTRAORDINAIRE

Last year, as a part of her platform and in preparation for the Miss

Spanish Fork Pageant, Whitney Talbert hosted a Miss Teen Extraordinaire pageant for special needs youth in the area. Now as the reigning Miss Spanish Fork, Whitney will host the amazingly success-
ful event a second time. While the pageant gives many wonderful young people an opportunity to shine for a night, the public is treated to an evening that is sure to leave a lasting imprint on your heart.

Sponsored by many local businesses, the Miss Teen Extraordinaire Pageant will be February 27 at 7:00 pm at the Spanish Fork High School.

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SCOUTING FOR FOOD IN MARCH

Saturday, March 24 is the annual Scouting for Food Drive! Scouts will be out early on Saturday knocking doors and retrieving donations. In an effort to go green, residents are being asked to fill their own plastic or paper bags with donations and leave them outside for collection. Please fill bags

with donations of non-perishable food and hygiene items to benefit families in your neighborhood. Please avoid items in glass containers. All donations will be used locally to benefit the families served through the Community Action Food Bank and its 26 partner agencies.



SPANISH FORK MUNICIPAL CORPORATION ADA NOTICE

Spanish Fork City does not discriminate on the basis of disability in admission to, access to, or operations of its programs, services, or activities. Spanish Fork City does not discriminate on the basis of disability in its hiring or employment practices.

This notice is provided as required by Title II of the Americans with Disabilities Act of 1990.

Questions, concerns, complaints, or requests for additional information regarding the ADA may be forwarded to Spanish Fork City's designated ADA Compliance Coordinator.

Spanish Fork City's designated ADA Compliance Coordinator is Seth Perrins, Assistant City Manager. His office is located in Suite 130 at 40 South Main Street, Spanish Fork, Utah 84660. His phone number is 801-804-4535. Mr. Perrins is available Monday through Friday from 8:00 a.m. to 5:00 p.m.

Individuals who need auxiliary aids for effective communication in programs and services of Spanish Fork City are invited to make their needs and preferences known to the ADA Compliance Coordinator.

This notice is available in large print and audio from the ADA Compliance Coordinator.

ROTARY AND CHAMBER SILENT AUCTION

The Spanish Fork Rotary and Chamber of Commerce annual silent auction fund raiser will be held Wednesday, February 15, from 3 to 7 pm. The proceeds from this auction benefit area high school students with scholarships to college. Auction items will be located at Spanish Fork and Maple Mountain High Schools. Be sure to check out the items and be generous in your bidding to support the students.

YOUTH THEATRE PRODUCTION OF WILLY WONKA JR.

The Youth theatre is making final preparations for the Winter production of Willy Wonka Jr., directed by Karma Christensen. Join Charlie, the Oompa-Loompas, and the naughty children as they go on a chocolate adventure.

Performances are:
Thurs. & Fri. February 9 & 10 at 7 pm;
Saturday, February 11 at 2 pm.

All performances will be at SFHS. Admission is \$3.00 per person.

FEBRUARY RECREATION CALENDAR

Register for youth programs online at reconline.spanishfork.org.

The Parks & Recreation Office is accepting Water Park & Park Pavilion Reservations for 2012.

- 9 Spring Youth Soccer early registration ends. (Grades K-9)
- 9 Adult Nebo Volleyball Tournament registration deadline.
- 10 Womens Basketball early registration ends.
- 16 Adult Co-ed Volleyball early registration ends.
- 21 Spring Youth Soccer regular registration ends. (Grades K-9)

Visit the Parks and Recreation web pages for complete activities listing.

Offices located at 775 N Main Street. Office Hours: Monday thru Friday 8:00 am to 5:00 pm. Phone: 801-804-4600.